

QUALITY POLICY

The General Management, aware of the growing needs expressed by customers and the market in terms of technical features and product innovation, quality, reliability, ease of use, delivery terms, after-sales assistance, and - last but not least - cost containment, decided to improve performance towards these needs by addressing the problem of quality in a global and dynamic perspective, as it is considered a strategic tool of competitiveness and will pursue it in all company activities in order to continuously improve, to the satisfaction of the relevant interested parties through an approach based on the assessment of risks and opportunities and the definition of consequent actions.

It is therefore essential and indispensable to effectively govern the operational and support processes / activities, paying maximum attention on marketing, design, industrialization, production, sales, after-sales services that are provided, through a system of Quality Management consistent with the UNI-EN-ISO 9001:2015 standard which contains the following targets:

Direction: improvement of communication with customers through the various tools (catalogs, internet, trade shows, etc.).

R&D: improving the accuracy of planning time required for the completion of the planned activities.

Production: aim at not having products (equipment) returned for failures due to production defects and to reduce time and costs.

Sales: improve the timeliness in providing quotations and answers to the customers.

After-sales service: improve the timeliness in providing answers/solutions to problems proposed by customers.

This consistent and appropriate policy to the aims of ABE Elettronica, includes a commitment by the General Management to meet organizational and market requirements and continuous improvement.

This document is to be considered as a structural reference framework for defining quality objectives, periodically reviewed to ascertain their continuing suitability.

The General Management ensures that for the relevant functions and levels are established quality objectives to be measurable and consistent with this policy, those necessary to comply with the product requirements.

We rely on the responsibility of the entire structure to prepare at least annual quality programs and reports aimed at pursuing the strategic objectives of this Policy.

The General Management is committed to make the necessary resources available, within the available budget.

The General Management ensures - through the application of the QMS consistent with this Policy - that planning, control and improvement of the control of the efficiency and effectiveness of the system itself is conducted in a systematic and continuous manner in order to comply with the quality objectives.

Finally, the General Management guarantees that the integrity of the QMS will be permanently reserved in front of any planned and implemented change to the system itself.

Caravaggio, 29/07/2022

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Mod. 4.1.07 - Rev. 0.0